

Pre-operation Information

Prior to the operation

If your pet is having an anaesthetic or sedation:

- Do not feed after 8 pm the night before the procedure (do not give any food the morning of the operation either).
- Water may be available overnight but removed in the morning of the operation.
- Please give any medications as normal, unless otherwise advised by the vet. If your pet is on any medication, please let the reception know what was given and the time of the last dose when you bring your pet in.
- All dogs should be given the opportunity to urinate and defaecate prior to arrival at the surgery.
- All cats should be kept indoors the night before the operation. This is to prevent them from eating anything whilst outdoors.

Admission times

We recommend all patients arrive at the practice between 9 and 10am on the morning of the operation).

Consent Form

A consent form must be signed by an adult with legal ownership of the animal (or an adult with permission from the legal owner to act on their behalf. If this is the case, the owner must contact the surgery directly in order to make us aware of the situation.

Please read this form carefully, every anaesthetic procedure carries an element of risk and these risks must be understood. You can request that fluids are administered during the operation and/or pre op blood screening to be carried out (this can indicate liver and kidney function and therefore the animals ability to excrete medications). We will discuss these options with you.

Please ask for an estimate if required

On the form, we will need:

- Contact Details for that day
- Information on any medication
- Patient belongings, cat carrier/leads/blankets etc.

Procedure Times

Procedures will occur in the late morning and early afternoon, following consultations. The vet may need to contact you during a procedure if they feel that an update is required, or further verbal consent is required during the procedure. You will be asked to contact us after 2pm to arrange a collection time.

OOH Care

It may be necessary after some operations/procedures for patients to be hospitalised with us overnight. You will be informed prior to the procedure if this is expected. Checks are made frequently by the duty veterinary surgeon or veterinary nurse as required. If your pet requires 24-hour intensive care, we have the option of referring you to our out of hours service at the Wood Veterinary Surgery in Quedgeley.

Collection

On collection we will provide you with a home sheet with information regarding the procedure, details of any aftercare instructions, medications or other treatments will also be explained. Please ensure the instructions are followed to give your pet the best chance of a swift recovery.

Payment

Fees are payable on the day of the procedure. If you would like an estimate prior to the procedure, please request one. We will endeavour to keep to estimates but in the event that unexpected work or complications arise, additional costs may arise. Please ensure you are contactable on the day of the procedure as we will attempt to contact you to keep you updated on the progress of your pet's procedure and any additional costs. Please refer to our Client information document for any direct insurance company claims.

Post-operative checks

If required, you will be invited for a post-operative check a few days after your pet's procedure. This is to check any wounds are healing well, and provide any further treatment as required. If stitches require removing, these will be booked in a subsequent visit (usually 10 days after the operation). These checks are included in the cost of the operation. Any further medication or procedures will be chargeable.